

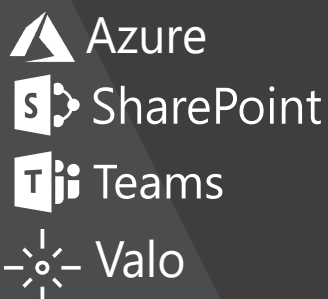
Case Study



Company profile

The Swiss Gymnastics Federation (STV) is the umbrella organisation of Swiss gymnastics. With its 360'000 members, the STV is the largest polysporting sports association in Switzerland. The STV and its gymnastics clubs promote competition-oriented popular sports and top-class sports and offers the population a wide range of fitness and health sports. In addition, the STV represents the interests of its members in sports, politics and business.

Technologies



Modern Workplace for the STV

Challenge

- Turning a traditional IT infrastructure to an individualized state-of-the-art solution
- Ensuring reliable data exchange and easy communication options between the individual gymnastics clubs and the umbrella organisation

Project goals

- Implementation of a cloud-based IT infrastructure
- Using collaboration and communication tools to create a digital and central platform
- Addition of smart IT governance, lifecycle management and self-services with a single tool – novaWorxx
- Implementation of an intranet

Solution

- Data migration from the local server to the cloud incl. detailed data analysis and data cleansing before migration
- Implementation of Microsoft Teams as a central platform and the complementary intranet solution Valo
- Simplification of the usability and administration of virtual rooms, users and data in Microsoft Teams with novaWorxx
- Involvement of key users from various departments in order to communicate the users' requests to the IT department

Benefits

- Microsoft Teams, in combination with SharePoint, Planner, OneNote and ToDo, enables flexible working methods and secure data exchange
- With novaWorxx, predefined structures are automatically adhered – users do not have to deal with authorisations
- All employees were introduced to the new technologies in order to facilitate the adoption of the new working environment



An institution changes its business model

The Swiss Gymnastics Federation (STV) has been committed to the health of the population for over 180 years. In order to continue to fulfil this task, the association's ageing IT landscape needed a health check and the prospect of modern work and communication equipment. In addition to the staff in the office, around 400 officials and over 1,000 volunteers work for the STV. They look after the 30 cantonal and partner associations and take care of 360'000 members. The question of how to improve data exchange and communication between all the different stakeholders with different tasks and access rights was a central task of the joint IT project. The solution: digitalisation and a new business model in favour of a modern workplace.

Increasing digitisation pressure

Due to the corona pandemic, the pressure of digitalization increased further, because meetings and sports classes suddenly had to take place online. It quickly became clear how important the change process was for the STV and how little they were prepared for a digital offering. Although a switch to Microsoft Teams had been considered early on, Zoom was temporarily used for the digital sports classes out of necessity. As the licence costs continued to rise, it was time to tackle the extensive IT project. In May 2021, novaCapta convinced them as an IT partner with a consistent concept and the cooperation began.

Centrepiece of the Workplace: MS Teams

STV's modern workplace envisaged using Microsoft Teams as a central work and communication tool. As much as possible of the everyday work was to take place directly in Teams. While in the past communication mainly took place via e-mails and data was transferred with various solutions, e.g. via Dropbox, today employees have virtual project rooms, chats and video telephony at their disposal. Due to the integration of SharePoint, OneNote, Planner and ToDo, it was possible to set up Teams as the primary work interface. In addition, it is possible for several people to work on a document online at the same time, which in turn enables a quick exchange and reduces e-mails even further.

Exchange and knowledge transfer via integrated intranet solution

To enable an open and transparent exchange within the federation, a modern intranet solution should complete the digital workplace. The intranet was also to be integrated into Teams in order to further establish Teams as a central hub. Valo's modular system met these requirements. In addition, Valo allows maximum flexibility, as both the content and the interface can be customised.

“ Microsoft Teams is the central hub of our daily work, so the intranet should also be located there. Valo fits perfectly into our Microsoft applications, adopts our corporate design and enables easy communication. ”

Stefan Bütler - Head of IT Services , STV

The STV intranet offers clear navigation to a wide range of content, facilitates the search for information and provides the latest company news - all in the federation's corporate design.

Match winner: novaWorxx

In order to make the transition to the new working world easier for employees, novaCapta was particularly keen to transfer STV's tried and tested structures and processes to the modern cloud environment. For this purpose,

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novaCapta has developed nova-Worxx. The tool is also directly anchored in Teams and creates the conditions for sustainable collaboration with the help of IT governance, practical self-services and lifecycle management. Individualised templates make it possible for the various departments, divisions and specialist groups to have their own dashboards in order to optimally manage their tasks themselves. New virtual rooms for collaboration can be requested via a self-service. In this way, only the virtual workspaces that are really needed for successful collaboration are created. Lifecycle management ensures that the internal structures always remain up-to-date. For example, inactive teams can be deactivated or the display duration of individual SharePoint sites can be determined in advance. The solution was particularly advantageous for the STV, as it allows not only individual projects, but also the en-tire sports course system (online and in presence) to be planned and implemented independently. The STV's specifications and rules are stored in novaWorxx and are implemented automatically.

No digital transformation without professional change management measures

Change management measures were an integral part of the IT project from the very beginning and contributed significantly to its success. A key user was appointed from each department and division to ensure that the changeover was not just an IT project, but that everyone involved was taken on board and integrated. The key users are the first contact persons on site or in the teams and are responsible for communicating new changes internally. In addition, there is a Microsoft 365 channel where all employees can ask questions. Since this year, this has been supplemented by experience exchange meetings where users can pass on tips and tricks to each other. A feedback box gives employees the opportu-

nity to make suggestions for optimisation at any time using Microsoft Forms. These measures enabled the employees to quickly find their way around the new working environment and to help shape it according to their needs. This increases the acceptance and correct use for the modern workplace of the STV.

Cooperation before and after – a comparison

Previously, a local server was used at the office. Each department had its own drive. The traditional IT way of thinking was that everyone secured their own data for themselves. In order to master the digital transformation, STV today relies on the modern workplace business model. This has transformed the static storage structure on on-premises servers into a flexible data organisation in the cloud that is available from anywhere. The comprehensive migration from the file server to SharePoint was preceded by an extensive data analysis and data cleansing. With the adjusted data, a complete new start was made in the new system.

Today, the STV is connected with its cantonal and partner associations as well as its officials and volunteers via Microsoft Teams. In day-to-day business, agreements are no longer made by e-mail, but via chat, video call or directly in the document. Several people can edit documents or leave comments at the same time. For the sports programme, it is now also possible for trainers to independently create sport courses online and conduct them digitally. The clear governance and self-service functions ensure clear structures at all times and also relieve the IT staff. This in turn frees up time for new projects to continuously develop the Digital Workplace. The next step is to automate entire processes with the help of smart business apps in order to simplify event and contract management.

“ novaWorxx is anchored where our daily collaboration happens - in Microsoft Teams. It makes the management of our working interface more efficient, optimises workflow management and enables our employees to work together closely. ”

Stefan Bütler - Head of IT Services, Schweizerischer Turnverband (Swiss Gymnastics Federation)

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