

## Case Study



### Customer profile

SIGA is leading in the development, production and distribution of products free from residential toxins for the air and windtight building envelopes. SIGA-sealed buildings are characterised by low heating and ventilation costs, higher standard of comfort without drafts and protection from mould.

Know-how, quality, innovation and the consistent striving for sustainability are some of the recipes for the success of the Swiss family business.

### Technologies



## SIGA Modern Workplace – into the cloud without compromise

### Challenges

- The existing, very intensively used SharePoint 2010 environment reaches the end of its life cycle
- The storage limitations as well as the limited expandability prevent the further development of the SIGA portal

### Project goals

- Development of a modern and sustainable collaboration and communication platform for world-wide use in several languages
- Simplified access to content for external participants such as partners, suppliers and customers as well as utilise the potential of the modern cloud solution based on Office 365
- Optimisation of the structure, as well as the search functionality to ensure that data can easily be found and content delivery for mobile devices
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### Solution

- Using SharePoint Online to provide a modern workplace in the cloud
- User-friendly communication and collaboration portal with high self-service focus

### Benefit

- World-wide usable publication and collaboration portal which is unlimited accessible for external user
- Device and location-independent use
- Time savings due to quicker retrieval of data and clear structures
- Fast user-acceptance and high level of utilisation through the most modern portal

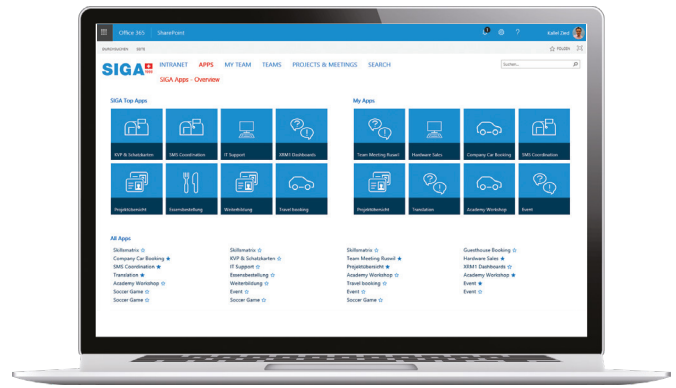
## A clear commitment to the cloud

SIGA has made a clear commitment to Office 365 as an optimal platform in the evaluation of the future portal and collaboration solution.

Through the continuous optimisation of the system platforms and solution environments, SIGA also takes an important step into the future in the area of collaboration platform with SharePoint Online. All stakeholders were involved in the transformation process to create the best possible acceptance.

Optimum platform scalability can be achieved in Office 365 with flexible memory expansion options. In addition, the clear focus on standard technologies means that complex migration steps will no longer have to be implemented in the future. Office 365 also offers an excellent integration platform for connecting to other services such as Dynamics 365, Power BI, PowerApps and Flow.

Due to the international distribution of SIGA, the multilingualism of the platform was also a central need. This could be achieved optimally with multilingual templates for the collaboration rooms in combination with the multilingual user interface of SharePoint.



easier for users to find their way around, since each room has the same structure. All navigation elements have also been reduced to their essentials.

## User-centred platform for the optimal information exchange

During the entire conception phase the project was accompanied in the context of user experience workshops, to improve the user experience lastingly. For this purpose, optimal usability was discussed on basis of mock-ups and validated by the project group. These activities also focused on the exchange between teams, projects, meetings and groups. Through targeted networking and a clear user concept, various optimisations for better cooperation and promotion of comprehensive



**Office 365 lays the foundation for advancing holistic digitization at the highest level and reconciling this with economic efficiency in a future-proof manner.**

Zied Kallel - SharePoint Solution Architect

## Simplify cooperation and remove boarder

The central provision of standardised meeting and project rooms significantly simplifies orientation and findability for all user groups. Using a state-of-the-art provisioning procedure, new rooms - combined with an application and approval procedure - can be created very easily in self-service mode. New rooms - including workflows, permissions, lists, libraries and other modules - are ready for use by users within minutes.

The individual permissions allow users to only see the content that they are allowed to open. This also reduces the wealth of information and significantly improves clarity.

The standardised templates simplify the central management of the collaboration rooms and make it much

communication were ensured. Nonetheless, the external users were also taken into consideration in order to improve the exchange of information.

The central provision of all share apps also promotes the use of the applications and ensures transparency between the departments. Personal favourites can also further increase personalisation.

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