





#### **Customer Profile**

Thanks to the combination of traditional craftsmanship and innovative spirit, the Erni Group has established itself as one of the leading timber construction companies in the Lake Valley. By efficiently combining planning, manufacturing and assembly, Erni enables its customers to enjoy a smooth building experience. The Erni Group offers a complete set of goods, from the raw material wood, modernization of existing buildings, up to a finished house.

#### **Technologies**









# Erni Gruppe ventures digital transformation

### Challenge

- Mapping of a complex organigram (a holding company, three companies and their individual departments) in a modern collaboration platform
- From physical noticeboard to digital information portal
- Mobile access for frontline workers
- Replacement of fileshare

#### **Solution**

- Teams only mode
- Valo Intranet as desktop application and mobile version
- Teams governance solution novaWorxx
- SharePoint facilitates searching and finding documents from all three companies

#### **Benefits**

- Chatting, taking part in meetings or calling colleagues with Teams, Erni employees communicate from anywhere at any time
- The intranet integrated into Teams offers everything at a glance: company news, event dates, important links and much more
- Quick-wins via flows and automated processes based on the Power Platform
- High employee acceptance through accompanying change management

The Erni Group wanted to dare the digital transformation and had a clear picture from the beginning of what was needed for a modern working environment: a central collaboration portal and an intranet. For novaCapta, this approach was easy to understand, because a collaboration platform offers versatile possibilities for efficient cooperation and a modern intranet is mainly intended for internal communication. Since Erni was already testing M365 and was aiming for a professional set-up of the comprehensive Microsoft services with novaCapta, a

## Digitisation push for the HR department

For the HR department, a separate workspace was set up in Teams to manage employee data digitally. Individual employee dossiers now contain information such as division, supervisor, function etc. In addition to the HR department, the respective supervisor can also access the dossiers of his/her own department. Due to the confidential data, no mistakes can be made in authorisation management. This is ensured by the novaWorxx team governance solution.

We are not only convinced by novaCapta's technical solutions, but also by the comprehensive change management support that was included in the large IT project from the very beginning.

Our employees have accepted the new, modern working environment well and now work together more productively

Andreas Wermelinger - Coowner / Manager, Erni Gruppe

suitable intranet solution was quickly found. Valo Intranet not only creates an agile intranet, but also integrates perfectly with Microsoft application infrastructures. Teams could thus be established as a central hub for all common applications and the entire Erni Group could be mapped in a single tenant. A new data repository with improved metasearch complements the possibilities of the new collaboration platform.

## Intranet for everyone - firstline workers included

Today, the intranet integrated into teams replaces the former bulletin board. The weekly company news, work schedules, useful telephone lists and much more can be called up conveniently and digitally at any time. Practical business applications were created via the Power Platform and integrated into the intranet e.g. to enable employees to easily record their working hours or to create holiday requests. Another intention was the connection of the firstline workers, who make up 70 percent of all employees. In order to give them access to the new corporate platform, novaCapta provided teams and Valo Intranet as a mobile version.

# Optimal interaction of Microsoft technologies

"With the professional support of novaCapta and the right mix of Teams, Power Platform, SharePoint and many other Microsoft applications we were able to achieve the modern working environment that suits us", says Andreas Wermelinger, co-owner and managing director of the Erni Group, about the successful IT project.



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